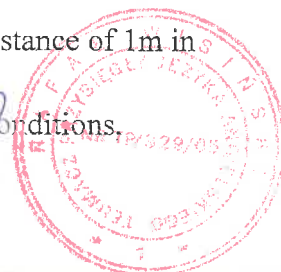
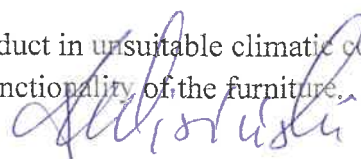


General Insurance Terms and Conditions

1. Name and address of the Guarantor: DREW-LUX Ltd. Co., ul. Łazy 16, 43-170 Łaziska Górne Tax Identification Number (NIP): PL635-183-93-98 or DREWLUX GROUP Ltd. Co., ul. Łazy 16, 43-170 Łaziska Górne Tax Identification Number (NIP): PL635-186-35-34, hereinafter referred to as the DREWLUX Guarantor, in the case of each sale/delivery, is the entity that made such sale/delivery. The general warranty terms apply to every agreement concluded by one of the above-mentioned entities, which concerns the sale or delivery of furniture.
2. The Guarantor ensures that the purchased product covered by this warranty is free from material defects and defects resulting from the applied technological cycles in the production process.
3. The Guarantor's liability arising from the warranty relates exclusively to defects resulting from causes inherent in the product (in particular, material, design, or production defects attributable to the manufacturer).
4. The warranty covers only products that are used correctly; exposure to moisture, chemicals, or alcohol is not permitted.
5. DREWLUX guarantees the proper quality of the product and provides a 2-year warranty for standard furniture, except for special projects where the warranty may be determined individually.
6. The warranty for components such as wheels, accessories, etc., not produced by DREWLUX but used in the furniture, is granted for a period equal to the warranty period provided by the accessory manufacturer, but not exceeding 2 years.
7. The document necessary to exercise the rights arising from this warranty is the VAT invoice.
8. The territory covered by the warranty protection includes the territories of the countries where DREWLUX has sold its products.
9. The Guarantor ensures that complaints will be reviewed within 7 business days from the receipt of a properly submitted complaint.
10. Rectification of defects covered by the warranty will be completed within 21 business days. The Guarantor reserves the right to extend the deadline if it is necessary to obtain the required materials and components from third parties to process the complaint.
11. A properly submitted complaint is considered a written notification sent directly to the email address info@drewluxgroup.pl and the email address of the person accepting the order. The complaint description, along with photos showing the identified defect, should be sent to the aforementioned email address.
12. The warranty does not cover damages and shortages of products resulting from:
 - improper use of furniture,
 - force majeure or actions of third parties for which the Guarantor is not responsible,
 - mechanical damage to the furniture occurring during use,
 - improper transportation, if transportation is the responsibility of the Buyer,
 - modifications and repairs carried out without the knowledge of the Guarantor, bypassing the service.
13. The warranty does not cover:
 - slight variations in the coloration of surfaces of wooden products or those finished with natural veneer,
 - slight deviations in the symmetry of grain patterns or the presence of natural wood elements such as knots,
 - dents, scratches, and bubbles in glass and lacquered elements not visible from a distance of 1m in daylight,
 - damage occurring during the use or storage of the product in unsuitable climatic conditions,
 - minor damages that do not affect the aesthetics and functionality of the furniture.



14. The Guarantor reserves the right to introduce innovations to the products without reducing the product's properties or causing significant changes to its external appearance.
15. Any post-warranty or unreasonable repairs will be subject to charges by DREWLUX.
16. The occurrence of circumstances described in points 11, 12, or 13 results in the expiration of the warranty.
17. The general warranty conditions are available at the headquarters of DREWLUX company or on the website www.drewluxgroup.pl
18. The warranty conditions are subject to Polish law.

I, Rafał Wisiński, Sworn English Translator, certify this is to be a true and correct translation of the original document presented to me in Iława, Poland on 2023.06.19 to the best of my knowledge and ability.

Rep. No 1935/2023